



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005017024

Filing Deadline: January 17, 2012

FRN: 0001623321

Filing Date: 01/05/2012 12:07 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Custer Telephone Cooperative, Inc.

Brand Names: Custer Telephone Wireless
Syringa Wireless

PO Box: 324

Street Address: 1101 East Main Avenue

City: Challis

State: ID

Zip Code: 83226

Contact Name: Dennis Thornock

Contact Phone: (208) 879-2281

Contact Fax: (208) 879-5211

Contact Email: gm@custertel.net

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: www.custertel.net

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Custer Telephone maintains a website which contains a list of all hearing aid compatible phones and the HAC ratings of those phones. The website also contains an explanation of the rating system. HAC ratings are included in all phones slicks displayed in our store. Custer Telephone provides appropriate in-store testing of hearing aid compatible handsets. All handsets which have not been rated for handset compatibility for certain air interfaces or frequency bands are appropriately labeled.

Methodology for Functionality Levels

Low cost handsets with basic features are included in "A" level.

Moderate cost handsets with more than basic features are included in "B" level.

High end, feature rich handsets are included in "C" level.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 30

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	22	73%	8	27%			30

Handset 1: Motorola W385

Handset Maker

Motorola

Handset Model Name

W385

FCC ID

IHDT56HC1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"A" level

Remarks

Handset 2: Motorola W845**Handset Maker**

Motorola

Handset Model Name**FCC ID**

W845

IHDT56KS1

W845 Quantico

IHDT56KS1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"B" level

Remarks

Handset 3: LG 265 Script**Handset Maker**

LG

Handset Model Name**FCC ID**

265 Script

BEJAX265

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 04/11

Ratings

M-Rating: M3

T-Rating: T4

Functionality Level

"B" level

Remarks

Handset 4: Motorola W315**Handset Maker**

Motorola

Handset Model Name

W315

FCC ID

IHDT56GE1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 10/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

"A" level

Remarks

Handset 5: Samsung R100**Handset Maker**

Samsung

Handset Model Name

R100

FCC ID

A3LSCHR100

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"A" level

Remarks

Handset 6: Samsung SCH-R350 FREEFORM**Handset Maker**

Samsung

Handset Model Name FCC ID

SCH-R350 FREEFORM A3LSCHR350

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"A" level

Remarks

Handset 7: Samsung R631 Messenger**Handset Maker**

Samsung

Handset Model Name FCC ID

R631 Messenger A3LSCHR631

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"B" level

Remarks

Handset 8: Samsung SCH-R810**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-R810

A3LSCHR810

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 06/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

"C" level

Remarks

Handset 9: LG UX260**Handset Maker**

LG

Handset Model Name**FCC ID**

UX260

BEJLX260

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 11/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

"B" level

Remarks

Handset 10: Blackberry 8230 Pearl Flip**Handset Maker**

Blackberry

Handset Model Name**FCC ID**

8230 Pearl Flip

L6ARCE20CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"C" level

Remarks

Handset 11: Blackberry 9550 Storm2**Handset Maker**

Blackberry

Handset Model Name**FCC ID**

9550 Storm2

L6ARCK70CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 02/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 12: Motorola A854 Milestone

Handset Maker

Motorola

Handset Model Name

A854 Milestone

FCC ID

IHDP56KC1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with certain of the air interfaces and frequency bands on which it operates.

Handset 13: HTC Desire

Handset Maker

HTC

Handset Model Name

Desire

FCC ID

NM8PB99400

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 02/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 14: Blackberry 8130 PEARL**Handset Maker**

Blackberry

Handset Model Name**FCC ID**

8130 PEARL

L6ARBS20CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

"C" level

Remarks**Handset 15: Blackberry BOLD 9650****Handset Maker**

Blackberry

Handset Model Name**FCC ID**

BOLD 9650

L6ARCS70CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 16: LG 100

Handset Maker

LG

Handset Model Name

100

FCC ID

BEJLG100C

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"A" level

Remarks

Handset 17: LG 230 Nite

Handset Maker

LG

Handset Model Name

230 Nite

FCC ID

BEJGU230

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

"A" level

Remarks

Handset 18: LG 9600 VERSA**Handset Maker**

LG

Handset Model Name**FCC ID**

9600 VERSA

BEJVS9600

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"B" level

Remarks

Handset 19: Samsung R580 Profile**Handset Maker**

Samsung

Handset Model Name**FCC ID**

R580 Profile

A3LSPHM580

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"B" level

Remarks

Handset 20: Samsung i100 Gem**Handset Maker**

Samsung

Handset Model Name

i100 Gem

FCC ID

A3LSCHII100

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 03/11 to 12/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 21: Motorola MB809 Milestone X**Handset Maker**

Motorola

Handset Model Name

MB809 Milestone X

FCC ID

IHDT56LB1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 04/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 22: Samsung i500 Galaxy Showcase

Handset Maker

Samsung

Handset Model Name

i500 Galaxy Showcase

FCC ID

A3LSCHI500

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 08/11 to 12/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 23: Motorola RAZR V3A

Handset Maker

Motorola

Handset Model Name

RAZR V3A

FCC ID

IHDT56HB1

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"A" level

Remarks

Handset 24: Samsung R250 Contour**Handset Maker**

Samsung

Handset Model Name**FCC ID**

R250 Contour

A3LSCHR250

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"A" level

Remarks

Handset 25: LG Axis 740**Handset Maker**

LG

Handset Model Name**FCC ID**

Axis 740

BEJVS740

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 26: Motorola XT609 Milestone Plus

Handset Maker

Motorola

Handset Model Name	FCC ID
--------------------	--------

XT609 Milestone Plus	IHDP56LK1
----------------------	-----------

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 11/11 to 12/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 27: LG LG680 Optimus 2

Handset Maker

LG

Handset Model Name	FCC ID
--------------------	--------

LG680 Optimus 2	ZNFAS680
-----------------	----------

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 11/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 28: Samsung R720 Admire**Handset Maker**

Samsung

Handset Model Name

R720 Admire

FCC ID

A3LSCHR720

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

"C" level

Remarks

This handset is appropriately labeled as not having been rated for hearing aid compatibility with respect to certain of the air interfaces and frequency bands on which it operates.

Handset 29: LG LG200 Saber**Handset Maker**

LG

Handset Model Name

LG200 Saber

FCC ID

BEJUN200

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"B" level

Remarks

Handset 30: LG AN430 Wine II**Handset Maker**

LG

Handset Model Name**FCC ID**

AN430 Wine II

BEJUN430

REFRESH

BEJUN430

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

"B" level

Remarks

Certification**This Report has been certified by:**

Dennis L Thornock General Manager

01/05/2012 12:07 PM